



What to expect at Hy-Vee Health Infusion Center

A CHECKLIST FOR YOUR FIRST INFUSION THERAPY

- Communicate with the infusion center.** After you receive a referral, the team will contact you directly. We walk you through a benefits investigation, a review of financial assistance options, and the infusion therapy process. Feel free to ask any questions you may have about the process during this initial communication.
- Complete and submit patient forms.** You can complete patient forms and submit them online or download the forms to send via email or fax. These forms need to be completed and submitted before your infusion therapy appointment.
- Bring identification and current health information.** At the time of your infusion therapy appointment, make sure you bring identification, insurance cards, and a list of any medications you are currently taking.
- Enjoy the amenities provided by the center.** At Hy-Vee Health, you have the choice of a private or semi-private room with comfortable, reclining seating. To keep your mind busy, we have tablets and free wi-fi available.
- Bring comfort items.** We encourage you to bring any items you might want during your appointment like blankets, pillows, headphones, drinks, and snacks. When you have your pre-appointment counseling, you can ask what items are allowed in the infusion center.
- Arrive early.** Giving yourself extra time to find the location, park, and check-in for a smooth, stress-free intake process.
- Learn about the IV process.** Our team of specialists is highly skilled in the infusion process including correct dosage, needle insertion, infusion rate, symptom tracking, and more. If you have anxiety about the process, feel free to contact us with any questions or ask during your appointment. Knowing what to expect can ease any fear of the unknown.
- Understand your prescribed medication.** Every infusion therapy comes with its own side effects, potential risks, and predicted outcomes. Your prescriber should be able to describe what to expect from your medication ahead of time. However, the specialists can answer questions on the day of your appointment as well.

Hy-Vee Health Infusion Center provides patients with a comfortable and safe environment focused on affordability, innovation, and accessibility. Our highly skilled specialists are eager to help you on your road to health. Learn more about our infusion centers at our website.